

Patient Ordering Platform



A simple way to manage your home nutrition supplies — at a time that suits you.

Why use POP?



EASY ACCESS

Order from your smartphone, tablet or PC — no app to download.



AVAILABLE 24/7

No need to wait for office hours to place your order.



NO PASSWORDS

A unique link and PIN is sent to you each cycle — nothing to remember.



QUICK AND SIMPLE

On-screen guidance takes you through 4 steps in around 5 minutes.

How it works

On-screen instructions will guide you through these 4 simple steps, the whole process takes around 5 minutes.

1

CONFIRM DATE

Tell us the date you counted your supplies at home.

3

ANCILLARY INPUT

Enter your remaining ancillary items — such as syringes and dressings.

2

PRESCRIPTION INPUT

Enter how many bags and boxes of each nutrition product you have left or how many you wish to order.

4

ADDRESS & CONFIRM

Check your delivery address and review your full order list before submitting. You'll receive a confirmation straight away.

Getting started

When your nutrition supplies are due, we'll send you a text or email reminder one week before your delivery date. This will include a personal link and a 4-digit PIN code to access POP. You'll have 3 days to place your order before your ordering window closes.



**Scan the QR code
to register for the
Patient Ordering
Platform**

We are here to help

To enrol with POP or if you have any questions, please contact your Baxter Homecare Patient Services Team:



0800 032 4894 (*freephone*)



patientservices@baxter.com
(*if bags are stored in the fridge*)



patientservicesMCB@baxter.com
(*if bags are not stored in the fridge*)

Office hours: Monday to Friday, 8am to 5:30pm

If you get any side effects, talk to your doctor, pharmacist or nurse. This includes any possible side effects not listed in the package leaflet. You can also report side effects directly via the Yellow Card Scheme at www.mhra.gov.uk/yellowcard

By reporting side effects you can help provide more information on the safety of this medicine. Any side effects or problems relating to Baxter products can also be reported direct to Baxter Pharmacovigilance on +44 (0) 800 026 0920 or by email to vigilanceuk@baxter.com.

If you experience any problems with your device you should report these to your doctor, nurse or homecare advisor. They will ensure that any complaints or adverse incidents are reported to Baxter and the appropriate authorities.

Baxter Healthcare Ltd

Spur A, 2nd Floor, Reading International Business Park,
Basingstoke Road, Reading, RG2 6DH

T: 0800 026 0514

www.baxterhealthcare.co.uk

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